



Business Process Management



Business Process Management (BPM) vertical is highly process driven and specializes in providing financial and non-financial back office

functionalities to our clients. We have the abilities and knowledge in deploying IT based automated data capturing solutions linking to back-office transaction processing services that will enable your organization to optimize process efficiencies and derive economies of scale.

Business Process Management (BPM) services offered by AHLBS are broadly categorized into finance and accounting, non-finance and accounting and consultancy services.

Key advantages to be derived include;

- Integration of Finance and Accounting functions available under one roof
- Enables all accounting processes to be streamlined and standardized
- Specializing in all non-finance and accounting related transactions
- Provides ability for different operating locations to focus on core activities
- Derives economies of scale resulting in the reduction of transaction costs All accounting processes being streamlined and standardized
- Single point of contact for external/internal physical document flow.

The BPM unit at AHLBS has also set in place an integrated BCM plan that incorporates a risk and governance framework. Confidentiality and data protection are an integral part of how we conduct our activities utilizing a well-established quality framework

Finance and Accounting

The Shared Services Centre (SSC) offers a wide range of services in Finance and Accounting (F&A) related transactions that include, General Ledger (GL), Accounts Receivable (AR) and Accounts Payable (AP). These services are offered from Colombo, Sri Lanka. AHLBS has over 5 years of experience in offering these services to all other Goodhope Group Companies.

Non-Finance and Accounting

Data Processing Center (DPC)

The DPC specializes in all non-finance and accounting related transactions such as worker payroll. This is a relatively new area of expertise offered by AHLBS.

Document Management Center (DMC)

The DMC was set-up to handle all documentation related activities that include the conversion of paper to E-Documents, handling of all documents that arrive through the Post, Courier and Fax, and storing, archiving and retrieval facilities for these documents.

BPM Consultancy

AHLBS also handles BPM related consultancy which will be undertaken via the implementation of project management modules. As your BPM Consultant, AHLBS will take on an advisory role to achieve an increase in the maturity of their Business Process Management. We will deliver pragmatic knowledge and expertise in process modeling, process analysis and improvement and performance management.